



Computer Lab Sessions

Breakout Session One: **Tuesday, 10:15 – 11:30 a.m.**

Military OneSource



Regency A, West Tower, Gold Level

Jesse Shepherd

Relationship Manager, Military OneSource

Kim Gates

Relationship Manager, Military OneSource

True or False: Military OneSource is a website. If you said “True,” we need to talk. Military OneSource *is not* a website. Military OneSource *is* a program that has a website. During this session, presenters will demonstrate how this program can assist your support of service members and their families as they adapt to deployments, reunions, and financial and emotional stresses. Military OneSource provides friendly, helpful consultants, standing by to answer calls 24 hours a day, everyday. The program also provides free face-to-face counseling services in communities throughout the U.S., Puerto Rico, and the U.S. Virgin Islands. In addition, there is also the website. This presentation will cover that too, with a hands-on tour of all the recent improvements. By the end of this session, participants will have concrete actions that they can take to put Military OneSource to work for their community.

Breakout Session Two: **Tuesday, 1:30 – 3:00 p.m.**

Network of Care for Veterans and Service Members



Regency A, West Tower, Gold Level

Bruce Bronzan

President, Trilogy Integrated Resources/ Network of Care

Afshin Khosravi

CEO, Trilogy Integrated Resources/ Network of Care

Chris Raschke

Senior Veterans Outreach Liaison

Christopher Luft

Veterans Outreach Liaison

For the first time, the nationally acclaimed Network of Care for Veterans, Service Members, and their Families integrates critical information, such as all programs and services (local, state, and federal), important knowledge, jobs dedicated to veterans, support groups, assistive devices, legislative information, personal health records, social networking, and much more. This remarkable community-based web portal helps individuals navigate a fragmented system with ease and make informed decisions when dealing with the various and often unknown resources available to those who have served our country.

Breakout Session Three: **Tuesday, 3:30 – 5:00 p.m.**

A Social Network Primer



Regency A, West Tower, Gold Level

Dan Cotton

Director, eXtension Initiative

Kevin Gamble

Associate Director, eXtension Initiative

Beth Raney

Professional Development Leader, eXtension Initiative

Social networking refers to online communities of people interested in meeting others (usually via the Web) to gather and share information about common experiences or interests, to develop friendships, and/or perhaps start a professional relationship. Socializing with others can be a lot of fun and can lead to interesting, new learning experiences. In this session, participants will have the opportunity to see a variety of social networking tools, learn about best practices, and try out those that seem most interesting. Some examples may include: Twitter, Delicious, Slideshare, YouTube, Facebook, FriendFeed, Wikipedia, Blogs, Google Reader, Google Docs, and/or Drop.io. This presentation promises to be a fun and exciting hands-on learning opportunity in the world of social networking.

Breakout Session Four: **Wednesday, 10:15 – 11:30 a.m.**

Working Smart: Saving Time and Effort While Providing More For Your Families



Regency A, West Tower, Gold Level

Betsy Weaver, Ed.D.

President and Co-Founder, TPR Media

Mary Jo Kane

Director, Customer Service, TPR Media

Through this interactive presentation, participants will gain a greater understanding of how to use the communication tools available to them to save time and effort while providing more for one's family. This presentation will explore various methods of communication and demonstrate how using electronic communication can result in the most effective, low-cost solution for reaching military families while allowing you to create caring connections with your

families. Using examples of successes achieved with the MHS electronic communication service for new and expectant parents, this presentation will illustrate how web messaging can save time and effort for staff and patients alike. Through participants' real experiences, facilitators will elicit ideas of what does and does not work in communicating with military families and how to best use the military's communication service for new and expectant parents.

Breakout Session Five: Wednesday, 1:30 – 3:00 p.m.

Military Community & Family Policy Online Resources: MilitaryHOMELAND, HOMELANDConnections, Military Youth on the Move, and USA4MilitaryFamilies



ALL
AUDIENCES

Regency A, West Tower, Gold Level

Beth Riffle, M.S. Ed.

Deputy Director, Office of Communication, MC&FP

Rebecca Posante, Ph.D.

Director, Office of Communication, MC&FP

This session will provide participants with hands-on experience with a number of Department of Defense websites including Military OneSource, MilitaryHOMELAND, Military Youth on the Move, and USA4MilitaryFamilies.

Breakout Session Six: Thursday, 8:00 – 9:30 a.m.

Military Community & Family Policy Online Resources: MilitaryINSTALLATIONS & Plan My Move



ALL
AUDIENCES

Regency A, West Tower, Gold Level

Pamela Cunningham

Program Manager, Relocation Assistance Program

Beth Riffle, M.S. Ed.

Deputy Director, Office of Communication, MC&FP

Rebecca Posante, Ph.D.

Director, Office of Communication, MC&FP

Participants will learn how to use MilitaryINSTALLATIONS to gather information on over 300 installations worldwide including contact numbers, locations, directions, and content about various programs available on the installation. Plan My Move, a companion application, will also be presented. Participants will complete a few short pieces of information about their planned move and will develop a calendar of events and activities that will help them make the move a smooth one. Whether the user is moving within the U.S., overseas, on a short move, or with a special needs family member, Plan My Move will customize the move to fit his or her needs.

Mini Computer Lab Sessions: Wednesday, 3:00 – 4:00 p.m.



ALL
AUDIENCES

Regency A, West Tower, Gold Level

Enter the Interesting World of eXtension! (*Part One*)

Dan Cotton

Director, eXtension

Kevin Gamble

Associate Director, eXtension

Terry Meisenbach

Communication and Marketing Leader, eXtension

eXtension [www.extension.org] is a collaboratively built, Internet-based learning environment that delivers sound, science-based information on a 24/7/365 basis. Participants will learn how an established educational organization is transforming itself to engage the public and deliver information and programming in compelling and instructionally sound formats consistent with the ever-changing technology choices of customers. Participants will also learn how Communities of Practice, virtual networks of subject matter experts, are collaborating to support the educational needs of Communities of Interest, individuals with common life interests, concerns, and educational needs around a particular subject matter. Participants will learn firsthand how to access and use eXtension resources and how to engage with subject matter experts. Join eXtension professionals for this hands-on and engaging educational experience.

Enter the Interesting World of eXtension! (*Part Two*)

Kevin Gamble

Associate Director, eXtension

Beth Raney

Professional Development Leader, eXtension

Twitter and FriendFeed are two popular social networking sites that let users find and interact with communities of people who share their interests. Participants will learn to use Twitter and FriendFeed and brainstorm how they can be used in real-world examples. This hands-on learning experience will focus not just on microblogging and aggregation but will also describe emerging issues and trends.